

The logo for WECO, featuring the word "WECO" in white, bold, sans-serif capital letters inside a red oval with a white border.

## WECO commitment during COVID-19 – Updated March 24, 2020

Dear customer,

As we are all having to adjust daily to this ever-changing pandemic, WECO is currently working diligently to maintain our commitments to our customers.

Considering the latest governments directive, we would like to inform you that one of our European factories and our Corporate Headquarters, located in Montreal, Quebec, Canada, will need to temporarily shut down its production until April 9 due to mandatory closure of all non-essential businesses. Our Sales and Customer Service Departments, and Executive Management team will remain working remotely during this temporary shut-down, so please feel free to contact us with any questions or concerns you may have.

We would like to assure you that orders and deliveries of our products that were placed prior to this forced shut down will be processed as quickly as possible to ensure minimal delays. We are working closely with our German factory to ensure supply continuity, as they are currently still in full operation.

As a reminder, we have taken steps to ensure continuity of supply under changing conditions. We have also established a business continuity plan and have taken precautions to ensure the health and well-being of our customers, team members and families.

We at WECO believe that clear communication plays a crucial role in these difficult times and we are committed to continuous communication as the situation develops.

Your secure working relationship with WECO is our priority.

Yours sincerely,

Bernard Pinet, P. Eng.  
President and CEO