

WECO commitment during COVID-19 – Update May 6, 2020

Dear customer,

As we are almost done with the first pandemic wave, WECO has reached stability to almost normal level. Our global teams have been and continue being successful at honoring our customer commitments; most challenges are behind us at this point.

Our Europe and North America factories have recovered most of their capacity while operating in full compliance with health authorities' instructions and essential services requirements. If that stabilization continues, WECO foresees to be fully recovered in the next few weeks. Until deemed necessary, WECO continues maintaining "high alert" mode to support pandemic fight through providing connectivity products to "essential" OEM customers in the medical, food, infrastructure, transportation fields.

In collaboration with health authorities around the world, and to collaborate with an effective collective de-confinement, our North America, Asia, Brazil and Mexico Sales and Customer Service Departments, and Management team are safe and continue working remotely while, our German based EMEA factory and offices are safe and remain fully operational.

We would like to assure you that orders and deliveries of our products continue being processed as quickly as possible. Although this is improving, in the odd case your deliveries are impacted by unforeseen changes, our team will contact you promptly to manage case by case.

Our supply chain remains supportive of market demand; feel free to ask WECO to help if faced with supply issues. We continue adapting and executing our business continuity plan and continue taking precautions to ensure the health and well-being of our customers, team members and families.

We at WECO believe that clear communication plays a crucial role in these difficult times and we are committed to continuous communication as the situation develops.

Your secure working relationship with WECO is our priority.

Yours sincerely,

Bernard Pinet, P. Eng.
President and CEO